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| USE CASE – UG01 | | | |
| Use Case No. | UG01 | **Use Case Version** | 2.0 |
| Use Case Name | Recover password | | |
| Author | TamNT | | |
| Date | 06/09/2016 | **Priority** | Normal |
| Actor:   * Guest   Summary:   * This use case allows guest to recover their password.   Goal:   * Guest can recover password to login system.   Preconditions:   * Guest has account exist in the system.   Triggers:   * Guest click “Quên mật khẩu” link in “Login” popup.   Post Conditions:   * Success: System will send mail to recover password then authenticate user’s password will be changed. * Fail: Show error message.   Main Success Scenario:   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | Guest click “Quên mật khẩu” Link. | System show popup requires identity information :   * Email: Email format, required. | | 2 | Guest inputs email field. |  | | 3 | Guest sends command to system | System will send email to inputted email for recover password and show popup with panel “Xin vui lòng kiểm tra email để reset password” | | 4 | Guest click link “callbackURL” from their email. | System show popup requires identity information :   * “Email”: Email format, required. * “Mật khẩu mới”: length 6-30, least 1 upper case and numeric. * “Xác nhận mật khẩu mới”: Macthed with “mật khẩu mới” | | 5 | Guest click link “Click here to continue” in the success popup. | Redirect to Login page with new password. |   Alternative Scenario: N/A  Exceptions:   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | Guest missed to input “Email” field | System show error message “The email field is required” | | 2 | Guest inputted email with wrong formatting for email | System show error message “The email is not a valid e-mail address” | | 3 | Guest inputted email that has not signed up. | System shows pop up with this email. | | 4 | Guest inputted “Mật khẩu mới” field with wrong format. | System shows error message “Mật khẩu chứa ít nhất một kí tự hoa và số” | | 5 | Guest inputted “Xác nhận mật khẩu mới” field with wrong format. | System shows error message “Mật khẩu không khớp!” |   Relationships: N/A  Business Rules:   * After input the email, system will send email with link to recover password for this email. * Guest must login to email, and click “callbackUrl”. * “Email” must be signed. * “Mật khẩu mới”, “Email” must be inputted correctly. | | | |